

COMMUNITY CARE SKILLS STANDARDS FRAMEWORK FOR SUPPORT CARE ROLES

Skills Domain	Therapy
Skills Category	Environmental Safety for Falls Prevention and Functional Living
Skills Standard Title	Report Unsafe Environmental Conditions
Skills Standard Descriptor	Identify and report unsafe environmental conditions specific to client's condition
Skills Proficiency Level	Level 1 <i>Previously 'Basic II' under CCSSF</i>
Source Code	CCSSF-T-ESFFPAFL-2001-1
Knowledge <i>This refers to the gathering and cognitive processing of facts and information required to perform work tasks and activities.</i>	Underpinning Knowledge: • Definition of safe and unsafe environment • Unsafe environmental concerns which may include (not limited to): ○ Lighting ○ Wet floor ○ Lifts, escalator, staircase ○ Air quality ○ Noisy environment ○ Crowded place ○ Cluttered environment (obstacles, stacking, protrusions) • Furniture and equipment usage in relation to therapy. • Prevalent risks in relation to therapy. • Consequences of unsafe environmental concerns which may include (not limited to): ○ Head injury ○ Fracture. • Evidence of safety concerns • Possible solutions which may include (not limited to): ○ Modification of grab bar • Stakeholders contributing to feedback on unsafe environment. • Organisational policies and procedures which may include (not limited to): ○ Reporting unsafe environmental condition ○ Communicating with client ○ Incident management ○ Assisting in interventions in consultation with qualified personnel ○ Reinstating all tools and equipment used • Provisions of National Infection Prevention and Control Guidelines for Long-Term Care Facilities (2018), which may include (not limited to): ○ Use of personal protective equipment ○ Hygiene practices ○ Handling patients with infection ○ Outbreak ○ Hand hygiene • Relevant legal and/or industrial requirements in relation to support care

	functions, which may include: ○ Implementation Guide to Guidelines for Home Care (Agency for Integrated Care, Singapore) ○ Implementation Guide to Guidelines for Centre-Based Care (Agency for Integrated Care, Singapore) ○ Workplace Safety and Health Guidelines (Workplace Safety and Health Council) ○ National Infection Prevention and Control Guidelines for Long-Term Care Facilities (Ministry of Health) ○ Allied Health Professions Council (AHPC) guidelines on supervision and delegation of tasks to therapy support staff
Ability <i>This refers to the ability to perform the work tasks and activities required of the occupation, and the ability to react to and manage the changes at work.</i>	The ability to: • Check client's environment on safety in accordance with organisational procedure. • Identify unsafe environmental concerns in accordance with organisational procedure. • Gather feedback from stakeholders on the unsafe environmental concerns in accordance with organisational procedure. • Analyse available solutions in relation to client's safety implication in accordance with organisational procedure. • Implement solution in relation to client's safety implication in accordance with organisational limits of authority. • Report to therapist unsafe environmental concerns and solutions suggested by client supported by evidence in accordance with organisational procedure. • Seek endorsement from therapist on the completed report in accordance with organisational procedure.
Person-Centred Care <i>This refers to having a person centred care mind set to drive the care giver to respect and recognise the decisions/choices of the person they are taking care of.</i>	Underlying principles: • Treating clients with dignity and respect by being aware of and supporting personal perspectives, values, beliefs, culture and preferences; respecting their privacy while encouraging independence of the individual; and listening to each other and working in partnership to design and deliver services • To be mindful of client's need of reassurance
Performance Outcome <i>This refers to the outcome of the task on the care recipient as indication of workplace success</i>	• The support care staff is able to report unsafe environmental conditions in a manner that is respectful of client's dignity, taking into consideration his/her condition, preferences and comfort level.